

Welcome to Collective Health.

You've got great health benefits, and we're here to help you use them.



Whether you're trying to understand how your health plans work, review your claims, plan for upcoming care, find a provider, or submit a claim—Collective Health brings everything together into one connected experience. Our goal is to make understanding, navigating, and paying for care effortless, beginning with Open Enrollment.

Here's what to do next:

STEP 1 ○ Review your plan options

Collective Health makes it easy to pick a plan, access your benefits, and achieve your health goals. Compare your plan options by visiting join.collectivehealth.com/BassMedicalGroup

Toggle between plans to easily compare details to find an option that fits for you. Get started here:



STEP 2 ○ Choose a plan and enroll

Once you understand your options, choose and enroll in your health plan between **OCT 26 - NOV 09** in [Paylocity](#)

STEP 3 ○ Keep an eye out and register

Make sure to register for a Collective Health account for the best experience! In a few weeks you will receive an email from Collective Health prompting you to set up your account.

Through My Collective you can view your plan details, monitor your plan activity, find in-network care and more. If you are eligible for new cards, you will receive them a few weeks before your plan starts.

If you need any extra help during Open Enrollment, you can call our Member Advocate team. Member Advocates are here to help Mon-Fri 4:00 a.m. to 6:00 p.m. PST and Sat 7:00 a.m. to 11:00 a.m. PST at 1-833-834-1172.

Our Member Advocates (AKA real humans) get you the answers you need. From clearing up provider billing to researching the finer details of your benefits coverage, our experts can get you what you need. During Open Enrollment, Member Advocates can help answer questions you may have about your different plan options.

